DEPARTMENT OF HEALTH SERVICES 714/744 P STREET

SACRAMENTO, CA 95814 316) 445-1912



March 19, 1981

To: All County Welfare Directors

Letter No. 81-14

REPOSTAGE -- MAIL DELIVERY

Each month county welfare departments request that certain Medi-Cal cards be mailed to them either for remailing to a more current address or to insert correspondence to the beneficiary. In addition, some cards are returned to counties by the post office when they are undeliverable.

It has been brought to the Department's attention by the U.S. Post Office that some counties are remailing these previously mailed or returned Medi-Cal cards to beneficiaries by adding new addresses but without providing additional postage. The U.S. Post Office has informed us that Medi-Cal cards will not be redelivered using the canceled postage. All such mail will be returned to the Department of Health Services, thus causing a delay in receipt of beneficiaries' Medi-Cal cards.

To avoid such problems, first class postage must again be affixed to the envelop. Your cooperation in resolving this problem is appreciated. If you have any questions please contact your Medi-Cal Program Consultant.

Sincerely,

Original signed by

Barbara V. Carr, Acting Chief Medi-Cal Eligibility Branch

cc: Medi-Cal Liaisons

Medi-Cal Program Consultants